

The Quality Policy of A+N | POTT GmbH

We are manufacturers of high quality and sophisticated technical products.

The quality policy of **A+N | POTT GmbH** corresponds to our company's principles:

- The standard for our product and service quality is determined by our customer. His judgement is decisive.
- We will only supply our customers with flawless products and services.
- We will continuously improve our quality management system
- A high degree of transparency enables the public to trust our work.

and to our customer-oriented quality principles:

- Quality awareness at all levels continuously promoted by the management
- Optimally trained and motivated employees
- Cost reduction through error avoidance
- Controlled workflows in all areas
- Cooperation with our partners
- Integration of our suppliers and contractors in the QM system
- Regular review and adjustment of quality objectives.

define them. The goals and initiatives derived from them are thus supported.

The entire value-added process is characterized by the proximity we maintain to our customers and the constant striving for improvement.

In addition, our attention is focused on all parties directly and indirectly involved.

In the context of this consideration, we make it a point of dealing responsibly with the resources available to us.

It is particularly important for us to focus on people. Strict attention is paid to compliance with customer requirements as well as official and legal requirements.

The decisive factor in the implementation of the quality policy is the example set by the management. The management and its executive personnel commit themselves to align daily actions with our company's quality policy.

All parties interested in the company (see Annex, "Context matrix - interested parties") are taken into consideration.

Remscheid, January 4th, 2017



Michael Pott, Managing Director