

## The Quality Policy of A+N | POTT GmbH

**We are manufacturers of high quality and sophisticated technical products.**

The quality policy of **A+N | POTT GmbH** corresponds to our company's principles:

- The standard for the quality of our products and services is determined by the customer. His judgment is decisive.
- We will only supply our customers with flawless products and services.
- We will continuously improve our quality management system.
- A high degree of transparency enables the public to trust our work.

and to our customer-oriented quality principles:

- Quality awareness at all levels continuously promoted by the management.
- Optimally trained and motivated employees.
- Cost reduction through error avoidance.
- Controlled workflows in all areas.
- Cooperation with our partners.
- Integration of our suppliers and contractors in the QM system.
- Regular review and adjustment of quality objectives.

define them. The goals and initiatives derived from them are thus supported.

The entire value-added process is characterized by the proximity we maintain to our customers and the constant striving for improvement.

In addition, our attention is focused on all parties directly and indirectly involved.

Particularly as a result of the unpredictable events of recent years - such as pandemics, economic crises, collapse of supply chains, natural hazards - we have become even more aware of how essential it is to secure the supply of our first-class products to our customers, even in such times. A future-oriented supply of energy, raw materials and services must also be ensured. For this reason we carry out regular internal risk assessments to identify potential threats and take countermeasures at an early stage. In addition, in the future we will increasingly focus on regional suppliers to avoid supply bottlenecks.

In this context, we take great care to use the resources available to us responsibly.

By continuously modernizing our technical and mechanical equipment, we not only want to meet our customers' requirements. Rather, we want to inspire them with enthusiasm for us and our performance capabilities. These modernizations also lead to an expansion of our capabilities and product portfolio.

It is particularly important to us to put people first. In doing so, we pay strict attention to compliance with customer requirements as well as regulatory and legal requirements.

The decisive factor in the implementation of the quality policy is the example set by the management. The management commits itself and every executive in the company to align their daily actions with the quality policy set out.

All parties interested in the company (see Annex "Context matrix - interested parties") are taken into consideration.

Remscheid, 24.09.2021

  
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Michael Pott, Managing Director